

Title: <b>Quality Policy</b>						
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## QUALITY POLICY

The Quality Policy has been issued by the Managing Director and is communicated throughout the organisation. It is reviewed at least annually.

The Quality system of Leading Edge Labels is designed to:

To produce safe and legally compliant products to the specified quality.

Provide a Quality system based on the best working and lean manufacturing practices that we can continuously operate to meet the standards demanded by our Customers, Partners the ISO 9001:2015 Quality Management System, and the Brand Reputation Compliance Global Standard for packaging (BRCGS. The principles of the HACCP (Hazard Analysis, Critical Control Point) system will be applied at all times to analyse and control any risk to product safety.

We aim to demonstrate our commitment to Quality by:

- Ensuring that our current and potential customers will receive an enviable Quality service on a consistent basis.
- Retain and attract new customers to ensure the profitability and development of the Company.
- Continuously assessing our customer's satisfaction levels to identify areas for potential improvement, review our objectives and involve staff members.
- Working as a team at every level to ensure we constantly identify, agree and deliver our customer's requests, reviewing and refining the way we work together to satisfy our customers.
- To produce safe and legally compliant products to the required specification.

Achievement of our objectives will ensure that Leading Edge Labels Ltd. maintains an enviable reputation for customer service and satisfaction for both new and existing customers.

Our objective is to measure the delivery of Quality through:

- Improved profitability and retention of clients.
- Maximisation and exploration of opportunities for cost reduction in downtime, waste and operational errors.
- Feedback from customers and clients to identify their perception and satisfaction of the services we provide.
- Consistently reviewing the Quality system and continuously improving our processes where possible.
- The achievement of the company's business and Quality objectives.

Signed:



Peter Westrop  
Managing Director

Date:

30 / 1 / 2024